



DEVELOPMENT BANK OF AMERICAN SAMOA
P. O. Box 9, Pago Pago, American Samoa 96799
Office: (684) 633-4031; Fax: (684) 633-1163; Website: www.dbas.as

Request for Proposal For DBAS Computer Network Systems and Cybersecurity

DBAS seeks the services of an established local managed service provider to address any deficiencies in DBAS computer network systems and strengthen its cybersecurity. The service provider's proposal must show their successful track record with similar customers in American Samoa. The service provider will provide a minimum of three existing enterprise customer references including names, addresses and phone numbers of the references that can attest to their successful history with similar customers. The service provider will supply a list of their current vendor relationships. The service provider and their employees may be required to submit a background check and will be subject to a non-disclosure agreement.

Scope of Work

The service provider will subsequently be responsible for managing DBAS' computer network systems and cyber security for the term of three years. The service provider will provide DBAS with a detailed written proposal containing their plan to accomplish the following:

1. Management of DBAS hyperconverged server cluster and associated network infrastructure.
2. Supply, maintain and manager services necessary for DBAS operations which includes email, anti-virus, anti-malware, security threat detection and remediation services, backup and disaster recovery services, vendor management services, endpoint configuration and management, Microsoft 365 services.
3. Upgrade router and firewalls by replacing existing routers/firewalls with new FortiGate firewalls to provide enhanced security and visibility into DBAS networks.
4. Install enterprise Wi-Fi system throughout the bank's main building in Pago Pago. This will include installation of access points in each room and implementation of minimum RSSI principles to reduce interference and help devices roam to the best Wi-Fi Access point.
5. DBAS will contract the Cybersecurity expert and IT Service Provider will implement the action items outlined in the cybersecurity expert's report. Cybersecurity expert to evaluate the banks cybersecurity and prepare a report of action items that IT service provider can use to improve the banks overall cybersecurity as well as hardening and securing its infrastructure.
6. Install a comprehensive AI enabled surveillance system at Pago Pago main location and relocate existing security cameras to its location at the Lumanai Building in Fagatogo, American Samoa.



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7. Install StarLink satellite internet to ensure redundancy internet connection for DBAS services.

Time Frame

Work will commence no later than 30 days from approval of a DBAS contract, and end in a time frame acceptable to DBAS and agreed upon at the time of contract approval.

All services must be provided in a timely, professional, workmanlike manner in accordance with the service level agreement with DBAS.